AkzoNobel implements **Custodian for Corporate Legal** from Transform Data International to improve their **Matter Management Processes**

AkzoNobel is a global corporation based in the Netherlands that manufactures paints and performance coatings for both industry and consumers throughout the world. The firm is headquartered in Amsterdam, employs about 33.000 people, and operates in over 150 countries.AkzoNobel was searching for a new Matter Management platform to replace their previous tool.

Custodian for Corporate Legal based on Intapp OnePlace Collaboration & Content, was selected from Transform Data International (TDI) due to the extensive Matter Management, Document and E-mail Management capabilities of the solution. Furthermore, the solution leveraged the Microsoft 365 platform in which they had already invested.

Reliable data for Reporting

AkzoNobel was specifically looking for a solution that could generate insights around the various requests that are handled by the legal team. Key requirements were to capture all dossiers (matters) that are being handled by the team and register the required properties that eventually drive the reports. This needed to be achieved in a fast and user-friendly way without creating an administrative load on the legal professionals that are handling the cases.

There was a major drive to map and report their external legal spend, since they appoint external law firms for certain dossiers. It was key to report on externally assigned cases detailing appointed firms, region, duration etc. Implementing the basic Custodian for Legal solution already provided a great deal of insight around the tasks that are handled by the team. However, AkzoNobel wanted to take another step and generate additional insights around external legal spend.

Budgeting and Registering - The next step in Reporting

There was a strong need to track external spend in order to produce a full report around the retrieved financial data that had been automatically stored in SAP, and to automate submitting the Purchase Order (PO) process. Apart from the common properties such as a matter type, region and responsible lawyer, AkzoNobel decided to convert an existing Purchase Order approval process to a Custodian for Legal based approach. This allows users to easily register if outside counsel is involved and request a purchase order for external legal spend. Connecting this information with the financial information from SAP, drives the legal spend reports for AkzoNobel.

Transform Data migrated legacy information (documents and meta-data) from their previous tool to Custodian for Legal, ensuring that the transition for the users was as seamless as possible.

> *"We have had a positive project experience with Transform Data International. They made the transition from our various legacy system to Custodian for Legal very smoothly due to their strong support. They covered all phases of the implementation.*
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> *Custodian for Legal has now been integrated which enables our team members to work very efficiently."*
>
> Project team AkzoNobel

Advanced search

On top of Custodian for Legal, AkzoNobel selected the TDI application Qwickr to enhance all user document and e-mail search capabilities. Qwickr is also used to keep track of all contracts and do extensive searches.

The project started in spring 2021 under Covid restrictions and is now deployed and accepted by the fall of 2021. Completing a project remotely brought no disadvantages or delays, in fact, it has proven to be a very flexible way of working ensuring the right people worked on the right components at the right time. This will become a standard and accepted way of working.

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